

How to pair/re-pair my Balance Keyboard WL to the USB dongle

Under certain circumstances, the connection between your wireless device and the USB dongle may be interrupted or lost. In this case, you may need to pair/re-pair your device.

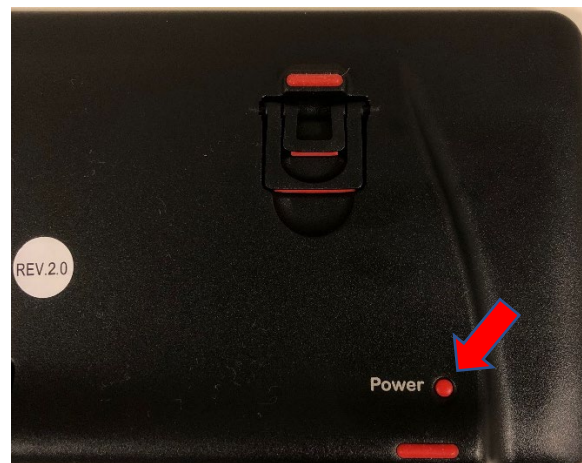
Here is how to do it:

Rev.2.0 and later

First unplug and re-plug your USB dongle! Hold the keyboard very close to the dongle (2cm from the X button) Now press and hold the left Ctrl key, and then press the Power button once, on the bottom side of your keyboard. You will see the LED lights flash on the left side of the keyboard. Give the computer a few seconds to recognize the device, and you are now connected. (*If you do not pair the dongle within 1 minute, unplug/re-plug the dongle, and try again.)



(LED lights, Ctrl key and X key)



(Power button)

Note!

To improve wireless connectivity and reduce lag, make sure to connect the dongle to the USB extender cable found in the product packaging, and the other end directly into your computer USB port.



(Dongle connected to USB extender)

Rev.1.0

First unplug and re-plug your USB dongle! Hold the keyboard very close to the dongle (2cm from the X button) Now press and hold the Reset button for 5 seconds, on the bottom side of your keyboard. You will see the LED lights flash on the left side of the keyboard. Give the computer a few seconds to recognize the device, and you are now connected. (*If you do not pair the dongle within 1 minute, unplug/re-plug the dongle, and try again.)



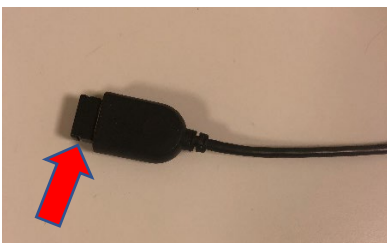
(LED lights X key)



(Reset button)

Note!

To improve wireless connectivity and reduce lag, make sure to connect the dongle to the USB extender cable found in the product packaging, and the other end directly into your computer USB port.



(Dongle connected to USB extender)

For further assistance, contact us at support@contour-design.com

Customer Service
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